



FOR IMMEDIATE RELEASE
APRIL 1, 2020

CONTACT: Nicole C. Lacey
Office: 901.722.7156
Mobile: 901.277.4546
nlacey@matatransit.com

MATA Announces Refunds to Customers Who Purchased 7- or 31-Day Passes
Refunds will be distributed Thursday-Saturday at the William Hudson Transit Center

MEMPHIS, Tenn. – The Memphis Area Transit Authority (MATA) today announced that it is offering prorated refunds to fixed route bus customers who purchased 7-or 31-day passes prior to the start of temporary free fares which began on Wednesday, March 25.

Customers who are eligible to receive a prorated refund **must** show either the pass or receipt that was purchased from March 18 through March 24, 2020 **and** visit the William Hudson Transit Center (located at 444 North Main) from 7:30 a.m.-4 p.m. on Thursday, April 2, Friday, April 3, and Saturday, April 4 to receive their refund.

As a reminder, fare is **free** on all MATA service vehicles until Thursday, April 30. The temporary free fares are part of an overall strategy to combat the spread of the COVID-19 virus.

Note: MATApplus passes do not qualify for refunds since those passes are based on the number of rides and not the number of days.

About MATA

The Memphis Area Transit Authority (MATA) is the public transportation provider for the Memphis area. As one of the largest transit operators in the state of Tennessee, MATA transports customers in the City of Memphis and parts of Shelby County on fixed-route buses, paratransit vehicles and vintage rail trolleys. For more information, visit www.matatransit.com.

###