



FOR IMMEDIATE RELEASE
AUGUST 31, 2020

CONTACT: Nicole C. Lacey
Office: 901.722.7156
Mobile: 901.277.4546
nlacey@matatransit.com

MATA Announces Update to Fixed Route Service Effective September 14
Service restoration is planned for Routes 6, 31 and 38

MEMPHIS, Tenn. – After discussions with Memphis City Councilman Edmund Ford, Sr., Johnnie Mosley, Chairman for the Citizens for Better Service, Marcella Shepherd, a member of the Boxtown Neighborhood Association and Sammie Hunter, a member of the Memphis Bus Riders Union, the Memphis Area Transit Authority (MATA) today announced that fixed route service is returning on Routes 6 Northaven, 31 Firestone, and 38 Boxtown **effective Monday, September 14, 2020**. The service was temporarily reduced in response to COVID-19.

SERVICE INFORMATION FOR ROUTES 6, 31 AND 38 EFFECTIVE SEPTEMBER 14, 2020

Route 6: Weekday service only, frequency every 45 minutes from 5:40-9 a.m. and 3:15-6:15 p.m.
Route 31: Weekday service only, frequency every 35 minutes from 6-8 a.m. and 4-6 p.m.
Route 38: Weekday service only, frequency every 90 minutes from 5:30 a.m.-7 p.m.

NOVEMBER 8, 2020 SERVICE IMPROVEMENTS

Information regarding service changes will be discussed during three public virtual meetings taking place later today at 6 p.m.; at noon on September 8 and at 10 a.m. on September 12. To learn more visit, <https://nextdoor.com/city/feed/?post=159272618>. *Note: Service on Routes 6, 31 and 38 will not be eliminated.*

ADDITIONAL IMPROVEMENTS

MATA is also actively working to launch a new on-demand microtransit project in Boxtown, Westwood and parts of Whitehaven in 2021 to improve access to fixed route service and address declining ridership. Customers who use this on-demand service will request service by using an app or calling MATA. This on-demand microtransit project is another option to create first and last mile solutions to connect riders to fixed routes in Southwest Memphis. Public meetings will be held soon to discuss the service.

About MATA

The Memphis Area Transit Authority (MATA) is the public transportation provider for the Memphis area. As one of the largest transit operators in the state of Tennessee, MATA transports customers in the City of Memphis and parts of Shelby County on fixed-route buses, paratransit vehicles and vintage rail trolleys. For more information, visit www.matatransit.com.

###