

FOR IMMEDIATE RELEASE

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MATA Administrative Offices Closed on Good Friday

No Changes to Service Operations

MEMPHIS, Tenn. – In observance of the Good Friday holiday that is being observed on Friday, April 2, the Memphis Area Transit Authority (MATA) <u>will not reduce service</u> for its customers. However, the MATA Administrative Offices located at 1370 Levee Road will be closed. The following is a summary of service:

- Fixed route and MATAplus bus service will operate as normal.
- Main Street, Riverfront and Madison Trolley lines will operate as normal.
- MATA's Customer Information automated line (901.274.MATA) will be available and live calls to 901.274.MATA in the MATA Customer Call Center will be answered during normal operating hours from 6 a.m.-6 p.m.
- All live calls to MATAplus Reservations at 901.722.7171 (prompt #2) will be answered from 8
 a.m.-4 p.m.
- MATA's Customer Comment Line at 901.522.9175 voicemail is available for customers to leave messages.
- The customer service counters at Airways Transit Center (3033 Airways Boulevard), American Way Transit Center (3921 American Way), and the William Hudson Transit Center (444 North Main Street) will remain open during normal operating hours. (Note: The customer service counter at the Airways Transit Center operates from 8 a.m.-noon, while the counters at American Way and the William Hudson Transit Centers operate from 7 a.m.-5 p.m.)

About MATA

The Memphis Area Transit Authority (MATA) is the public transportation provider for the Memphis area. As one of the largest transit operators in the state of Tennessee, MATA transports customers in the City of Memphis and parts of Shelby County on fixed-route buses, paratransit vehicles and vintage rail trolleys. For more information, visit www.matatransit.com.